## 8- DAY Proposed Itinerary

Sunday, December 14: Join your group for an overnight flight to Munich, Germany. Dinner and breakfast en route.

Monday, December 15: Salzburg— After airport formalities, we will hop on the Autobahn and be in the heart of Sound of Music country in no time. The historic city is just a short walk from our hotel, and we will explore it together after settling in. Salzburg's private streets, decorated with twinkling lights, are decked out for the holidays. Enjoy shopping, we castle, and walking around the many market squares. Later, join the group for dinner and autobahn and be in the heart of Sound of Music country in no time. The historic city is just a short walk from our hotel, and we will explore it together after settling in. Salzburg's private streets, decorated with twinkling lights, are decked out for the holidays. Enjoy shopping, we castle, and walking around the many market squares. Later, join the group for dinner and sound the streets. Sleep for two nights are sound to the square of the

**Tuesday, December 16: Salzburg**—We'll specific morning visit sights made famous by the movie *The Sound of Music*. Hellbrunn Palace wheel for the SOM carebo, and Captain Von Trapp's lakeside home are just a few of our second in town, enjoy Marchel Gardens and more of historic Salzburg.

Wednesday, December 17: Prague We will get a early start our journey to trague, making a stop or two along the way. Once in the we'll visit to historically center, with its Id-world charm and Christmas cheer. Enjoy dinner tone in traditional way. We will sleep for two nights in Prague. Dinner.

Thursday, December 1: Prague – After blackfast, will diving into small groups for a guided walking tour of Nature and up the like to the lab st castle couplex it. Surope. Enjoy lunch and the remainder of the day and evening on your own to experience the of Prague and its Christmas Markets.

Friday, December 12: Nürnburg — The Christmas Machet in the square a promoted as Germany's older and largest. Walk along the decorated larges, passing treet performers, old churches, and holiday market. Sleep for two marks in Number g.

Saturday, December 20: Nüra vrg—Leems every to a in the e parts has a castle, and Nürberg's castle features a add, sweeping vives across the city. Enjoy the festivities and musical performances. Tonight, we will have a grand farew dinner debrating and remembering your travels in Germany, Austria, and the Czeck Republic. Dinner

Sunday, December 21: So, Long, Farewell – Your tear ends this morning. Enjoy your flight back home. Auf Wiedersehen and Nory Chrisman!

Music performance opportunities me be possible in Salzburg, Prague, and Nürnberg—specific details will be announced later.



## WHAT'S INCLUDED ON THIS 8-DAY PERFORMANCE TOUR?

- Round-trip air from Orlando, Florida to Munich.
- Comprehensive Travel Insurance including Cancel for Covered Reasons.
- Accommodation for 6 nights in 3 and 4-star hotels.
- All rooms have private bath/showers and other amenities.
- Students will be housed in twin and triple bedded a
- Adults will be housed in twin or double rooms.
- Breakfast each morning.
- Three dinners at traditional restaurants or bote
- All ground transportation on deluxe mo shes with load drivers.
- Up to \$3000 devoted for instrument gage fees. and oversized
- ry below. All sightseeing as mentioned in the
- A full-time Exploring Europe tour least to usher you through your vels in Europe.
- All tips and gratuities are included.
- An adult-oriented SHADOW TOUR for free is and families of SCHS Sta
- Three (3) free places for directory and staff.

  Complimentary pre-site familia value tour for the ctors.
- ectors, within 24 months this tour. Complimentary 2 10 day Explora Eu. e tour, for
- and much m

## Destinations

- Salzburg

#### ÉEING INCU MONS SIGH

itinerary below

## PERFORMA E OPPORTUN

- Salzburg ristmas Market Choir
- Prague Christias Markets? (Band Ensembles)
- Nürnberg Chris as Markets? (1.1 d Ense les and Choir)





**David McGuffin's Exploring Europe** is partnering with your school band and chorus to provide services for your upcoming trip! We have worked closely with your music directors to organize a fantastic travel experience, and we are glad you are ready to take the next step and register for the trip! Exploring Europe utilizes a wonderful online registration/payment platform (Group Collect Register) to help make your entire experience with Exploring Europe easy and enjoyable. Please follow the instructions below to register for the trip through our registration site. For your convenience, we have also included a FAQ PDF with clickable links on the 2<sup>nd</sup> page of this document, as well as a full registration tutorial video link at the bottom of this page.

There are two ways to access your trip registration page:

- 1. Both the Student and Shadow tours are accessible from this webpage: <a href="https://davidmcguffin.com/tours/special/">https://davidmcguffin.com/tours/special/</a> Scroll down and select either the Spruce Creek High School Band & Chorus tour or Spruce Creek Friends & Family Shadow tour
- Student Tour direct link: <a href="https://davidmcguffin.com/tours/schs2025/">https://davidmcguffin.com/tours/schs2025/</a>
   Shadow Tour direct link: <a href="https://davidmcguffin.com/tours/shadow-schs2025/">https://davidmcguffin.com/tours/shadow-schs2025/</a>

(Using one of the above methods will land you at the trip registration page where you will see pertinent information about your trip. (Inclusions, Per person cost, Payment schedule, Cancellation Policy, Overview of itinerary, etc.)

- At the registration page, click the blue "Register" button and create your account. Creating an account does not add you as a traveler. You will do this later after verifying an account. All account holders <u>MUST be over 18 years old and have a VALID email</u> <u>address</u> that you will use to verify the account.
- o Check your Email to confirm your information is correct and click to verify the account.
- o Once signed in, you will be asked to add a traveler. Follow all prompts and fill out all information as completely and accurately as possible. You may then add additional travelers. Verify that all information looks good before proceeding.
- Once all passengers are added (you may be able to add additional passengers at a later date subject to the school's policy), digitally sign the required forms (Terms & Conditions and Cancellation Policy.) Please be aware that the forms may not display on some mobile device software. If this occurs, please finish the registration on a laptop or desktop computer.
- Choose your desired Insurance option (Standard, Enhanced), or choose to deny insurance. Please read the insurance summaries CAREFULLY and FULLY to understand which, if any, insurance is right for you. Access the summaries by clicking the blue link beside the options for each. This trip Insurance is sold through Trip Mate, Inc. and is in no way associated with American Travel Consulting, LLC (ATC). ATC cannot discuss trip insurance inclusions or summaries and cannot give hypothetical coverage statements. Trip insurance is an additional cost per traveler and must be paid at registration with the first deposit. Insurance costs will vary depending on the trip package chosen.



- Verify that all information is correct and click the blue pay button to add your payment method and make your deposit. You will have two options for adding a payment method. ACH (adding a checking account) is free for you. Making a payment with credit/debit card will incur a 4% fee. Follow the instructions to add your payment method. Most bank accounts will qualify for "Instant Verification". If you have trouble with Instant Verification, you can enter your account details by clicking the blue "Manual Verification" button. Be aware that the manual verification option could take as many as 4 days to verify. Keep this in mind if facing a registration deadline.
- Pay the deposit and insurance premium (if chosen).

Congratulations! You are now registered for the trip! You may access your account at any time to view account balances, edit traveler details, or request a cancellation for a traveler.

# Frequently Asked Questions and Registration Help

If you have trouble registering for the trip or have account questions, please email david@davidmcguffin.com

A full video tutorial of the registration process can be accessed <u>HERE</u> or by entering the URL below into your web browser. In addition, you may access the Full Tutorial by scanning the QR Code below <a href="https://groupcollect.helpscoutdocs.com/article/247-parents-guradians-how-to-register-your-child-for-a-trip">https://groupcollect.helpscoutdocs.com/article/247-parents-guradians-how-to-register-your-child-for-a-trip</a>



GC Registration Help Code

### Q: How do I register myself or my student for the trip?"

A: Follow the steps on the attached Instruction sheet carefully and complete all required information. You may add additional passengers once the account has been set up by an adult with a valid email address.

Access full registration Tutorial video HERE

#### Q: "I'm already registered. How do I log in?"

A: Visit your trip registration page by visiting https://davidmcguffin.com/tours/schs2025/ for the band/chorus trip or https://davidmcguffin.com/tours/shadow-schs2025/ for the Shadow tour, click the blue "log in" button below the registration box. Access the Tutorial HERE



## Q: "My child set up the account using their email and now the system needs an adult to be the Account holder. How do I do this?"

A: An adult (someone over 18) will need to be added to the child's account. Log into the child's account and you will be prompted to send an email invitation to the adult. Click the link at the bottom of the account holder invitation emailyou received. You'll be taken to a page where you'll be asked to enter a password. You're not logging in, you're creating an account associated with your email where the invitation was sent. The only thing you have to do is:

Enter in a password of at least 8 characters

Agree to the terms and privacy policy, and Click Create account.

Access the Tutorial HERE

## Q: "How Do I Register a Child for a Trip after being invited to be an Account Holder?"

A: When someone under the age of 18 attempts to register for a trip in this system, they'll be prompted to invite an adult. The adult who is invited will receive an email with a link to begin the process of becoming the adult account holder for the student traveler. The adult account holder will then be able to register the child passenger for the trip.

Access the Tutorial HERE

#### Q: "How do I add a Payment Method and make my deposit payment?"

A: You can add a checking account (ACH -free) or a credit/debit card (4% convenience fee) into our system through our payment processor STRIPE. Follow the tutorial below if you have trouble adding your payment method into the system. Note: If you choose to add a checking account into the system, you will receive a confirmation email from us that verifies you have authorized "direct debits" from your account for trip payments. This does NOT mean you have enabled "Auto Pay". ATC will not debit payments from your account without you manually initiating the payment, unless you have toggled on the "Auto Payment" feature in your account.

Access the Tutorial HERE

#### Q: How do I navigate my traveler account dashboard?

A: Once you've completed registration, you'll be taken to your passenger dashboard. Here you'll be able to do things like:

- o Edit your profile
- View your payment timeline
- o Manage your payment methods
- o Manage users on your account
- o View other trips you're registered for
- o Manage emergency contacts

For a complete Tutorial on your Dashboard click HERE



## Q: "My ex-spouse and I are separated but each of us would like to pay for a portion of our child's trip. Can this be done easily?"

A: Yes! The account holder will need to log in and click the "Invite Others" button in the "Share Access" Box of their account dashboard. The account holder will then enter the email address of the invited user. Once the new user completes the email verification and required prompted steps, they will have access to the account. Account holders cannot see the invited user's financial information and vice-versa. In the event of a cancellation, all eligible refunds are returned to the user who made the payment.

SHARE ACCESS Invite others to this account. They'll be able to edit info, pay or cancel.

Invite others →

#### Q: "I need to cancel my trip. How do I do this and how can I get a refund?"

A: To cancel a traveler, log into your account and click "request cancellation" under the personal information of the traveler's dashboard. ATC will then process the cancellation and send you an email confirmation. If there is an eligible refund, the refund will be processed back to the method of payment. If the eligible refund consists of a payment made 180 days prior, ATC will issue the refund in the form of a check. Be sure to read the cancellation policy for your trip (available in your dashboard) so you can better understand what refund amount, if any, will be returned to you. ATC will strictly adhere to the cancellation policy for your trip. If you purchased trip insurance from Trip Mate, Inc through our site, please read the policy document available in your dashboard for specifics on coverages. The customer service number for Trip Mate. Inc is 1-844-777-6856. When you call, you will need your Plan Number (available on your policydocument). As a reminder, ATC cannot, and will not, give coverage statements ("will I be covered if?"). All questions regarding the insurance policies need to be directed to Trip Mate, Inc.

When ATC processes a cancellation, the traveler will be emailed trip insurance claim instructions (if purchased). Please follow the instructions in the email to submit your claim with Trip Mate, Inc.

Access the Tutorial HERE

Ariana Botsford	e .	Seat is reserved		
Package	Student Package (\$1,499.00)	0		
Add-ons	Private Room Upgrade (\$499.00) Surfing Lessons (\$89.00) Parasailing (\$150.00)			
Trip protection	Standard Protection (\$68.00)	0		
Personal info	8orn Aug 22, 2001	<b>→</b>		
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